

11 June 2020

Kia ora and greetings, we hope that all of you are well.

We are pleased that New Zealand has moved to Alert Level 1, removing all physical distancing requirements. Life in New Zealand is now returning to normal.

In Australia, restrictions are still in place and ETEL is supporting all its employees there to ensure that they can continue to work safely.

Transformers production – returning to maximum production capacity

With physical distancing requirements being lifted, we are now able to work at optimal rate. We are looking forward to returning to our maximum production capacity.

We are here for you

ETEL sales team in New Zealand has returned to the office. Our office site is now open to visitors. We will resume customer visits in coming months. We are continuing the use of Microsoft Teams if customers prefer to meet online.

Sales Australia continue to be available via their mobile phones, email and web meeting facility.

Supply chain continuity

We continue to monitor the situation in other countries and work with our suppliers regularly to ensure the security of our supply chain. We currently do not foresee any disruption to our supply chain.

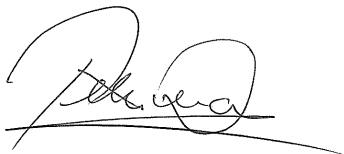
Health, safety and wellbeing

We are pleased that our employees were well and safe while working onsite during all previous alert levels. Even in Level 1, we are retaining the good hygiene practices that have been in place.

Keeping in touch

If you have any questions, please do not hesitate to contact your customer representatives.

Best regards,



Peter Leece
CHIEF EXECUTIVE OFFICER

ETEL COVID-19 Business Continuity Measures under COVID-19 Alert Level 1 in New Zealand

Keeping up with the pandemic updates

ETEL's pandemic response team used to meet online daily to review the New Zealand and Australian governments positions on COVID-19. With improved situations in both countries, the team now meets once a week to continue our support to ETEL Australia.

Staff in Auckland site

Here are the changes of our work practices onsite:

Site induction – There is now no need for COVID-19 health and safety inductions for employees returning to the worksite.

Daily communications on health and safety - We communicate daily to all employees reminding them to wash hands often and maintain high hygiene practices. We remind them that any sick employee needs to stay at home.

Physical distancing – There will be no requirements for physical distancing, so our bubble arrangement and distance rules will end. Our staggered start and end times are now back to normal shift hours.

Communal areas – Lunch breaks are now returning to normal time. There is no limit of people using communal areas.

Team meetings – There is now no limit of people attending a meeting in a closed room. Meetings via Microsoft Teams are continuing where it is sensible to do so.

PPE – Masks will not be required on site. However they will be made available for people who prefer to wear one.

Visitors and contractors

Our site is now open to visitors and contractors. We will use the visitors sign-in for contact tracing if required.